



Summary of Doorway Activity as of 4/30/2021

Totals by Quarter											Current Three Months		
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	Feb '21	Mar '21	Apr '21
New Client Calls	393	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	696	709	723	696
Individuals Seen	649	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	324	329	400	324
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	2,729	2,430	4,157	1,221	1,890	1,381	1,221
Clinical Evaluations	451	906	873	837	702	644	996	924	796	259	255	299	259
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	338	384	415	338
Individuals Served*	937	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	903	905	1,002	903

*The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 4/1/2021 – 4/30/2021

All New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	17	2	0	0	0	19
Cheshire Medical Center	38	33	6	4	3	84
Concord Hospital	13	13	5	4	0	35
DHMC	11	8	1	0	4	24
Greater Manchester	62	28	16	1	23	130
Greater Nashua	34	27	9	4	30	104
Littleton Regional Healthcare	14	2	2	0	9	27
LRGHealthcare	88	12	9	11	25	145
Wentworth-Douglass	61	34	2	9	22	128
Total	338	159	50	33	116	696



Summary of Doorway Activity as of 4/30/2021

Count of Individuals Seen by Reason Type	Total
Alcohol Related	78
Cocaine Related	8
Marijuana Related	5
Methamphetamine Related	43
Opioid Related	176
Other Social Service Related	9
Other Stimulant Related	0
Other Substance Related	5
Total	324

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	117
Referred by First Responder	8
Referred by Medical Professional	37
Referred by NH Project First	0
Referred by Safe Station	26
Referred by Social Service Agency or Clergy	31
Referred, Other	20
Walk-Ins	85
Total	324

Count of Referrals Made by Type	Total
Medication Assisted Treatment	53
Outpatient-ASAM Level 1.0: Outpatient	76
Outpatient-ASAM Level 2.1: Intensive Outpatient	24
Outpatient-ASAM Level 2.5: Partial Hospitalization	20
Outpatient-Withdrawal Management	1
Peer Recovery Support	29
Residential-ASAM Level 3.1: Low Intensity	30
Residential-ASAM Level 3.5: High Intensity (Adult)	68
Residential-Withdrawal Management	37
Total	338
Note: a client can receive multiple referrals.	



Summary of Doorway Activity as of 4/30/2021

De-Duplicated Count of Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call*	Individual Walk-Ins and Other Types of Referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	7	8	12	27
Cheshire Medical Center	34	50	50	134
Concord Hospital	19	19	16	54
DHMC	8	1	16	25
Greater Manchester	0	75	130	205
Greater Nashua	16	23	88	127
Littleton Regional Healthcare	4	0	23	27
LRGHealthcare	9	12	136	157
Wentworth-Douglass	20	19	108	147
Total Individuals Served	117	207	579	903

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in-person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.